



CONSUMER INSIGHTS

ASIA 2013

MAT Q2`13 | SUMMARY ASIA

#Slowdown Although still growing, FMCG faces a slowdown in most countries

#FromHyperToMini Hypermarkets have lost share in past two years in Taiwan, Thailand, Saudi, Malaysia, Korea where Minimarkets, CVS or e-commerce (Korea) gained ground

#TopRecruiters Dairy categories (yogurts, milk, cheese), ice cream, RTD tea, cereals, deodorant and wet tissues expanding consumer base across Asia

% Value Change FMCG – MAT Q2 2013 vs. Year ago

	China	India	Indonesia	Korea	Malaysia	Philippines	Saudi Arabia	Thailand	Taiwan	Vietnam
FMCG Total	●	●	●	●	●	●	●	●	●	●
Food	●	●	●	●	●	●	●	●	●	●
Beverages	●	●	●	●	●	●	●	●	●	●
Dairy Products	●	●	●	●	●	●	●	●	●	●
Home Care	●	●	●	●	●	●	●	●	●	●
Personal Care	●	●	●	●	●	●	●	●	●	●

● Growth ≤ -0.5%

● -0.5% < Growth ≤ 5%

● Growth > 5%



ASIA IN 10 CLICKS

Click on each country to
display or hide Insights



#DownTrade Total FMCG market growth became lower as avg. price went down

#StrongOnline Online market keeps growing with category expansion

#UsageExpansion Baby wet tissue is gaining more buyers rapidly with larger basket, thanks to expanding usage of those without kids

#Slowdown Despite MAT growth at 9.6%, FMCG slowdown is observed compare to Q1 with flat economic performance & CCI starting to take its toll

#SureWinner Despite a slow market, entry into Costco is practically a sure ticket to success, with brands entering all performing strong

#FreezeThyAge Anti-aging skincare remain a strong sector amongst a flat beauty market, with >35 y.o driving the performance

#Reallocating FMCG moving at a slow pace despite strong economy as homes appear to be reallocating to non-necessities

#StayHealthy Yoghurt growing the fastest as players become aggressive

#Modernization Hyper-supermarkets continue to gain ground as key retailers continue to expand

#Slowdown FMCG value growth momentum in Q2'13 slowed down from 9.5% to 5.7% due to GDP growth cut down resulting in reduced number of categories per trip.

#ImpactedCategory Dairy, Food and Personal Care are the sectors which got hit the most due to this slowdown

#PriceImpact Drop in volume for Biscuits, Hair Removal and Disinfectants due to price increase

#InflationDoubleHit Inflation accelerated to 5.9% in June as a hike in subsidized fuel prices and a seasonal increase in food prices during the Muslim fasting month

#SegmentHeroes Beverages segment grows by two digits driven by RTD Tea, RTD Juice, and RTD Coffee

#ChannelTrend Two biggest minimarket lead the other Key Accounts by reported 6.5% share in Total Trade Channel share

#Slowdown FMCG Value growth in Q2'13 reported 7.1%, the lowest quarter-on-quarter growth in the last 2 years

#TopRetailer Sun-Art Group had seen yet another quarter of growth further extending its lead over the second largest group and reached 8.4% value share

#DoubleDigitGrowthProvinces Henan, Anhui and Fujian delivered double digit growth and withstood the recent slowdown within FMCG

#IFMCG slowdown Slowdown witnessed in the FMCG sector. Much more severe in Q2 2013, mainly driven by staples which is almost flat..

#TheGrowthEngine Lower SECs & rural also take a hit now

#FMCGSlowDown: FMCG growth continues to slow down in both Urban and Rural

#ConvenienceOptions: Instant Coffee and Rice Soup are leading in terms of value growth and number of new buyers

#HomeCleanHome: Bathroom Cleaner, Liquid Detergent and Floor Cleaner are expanding extremely fast

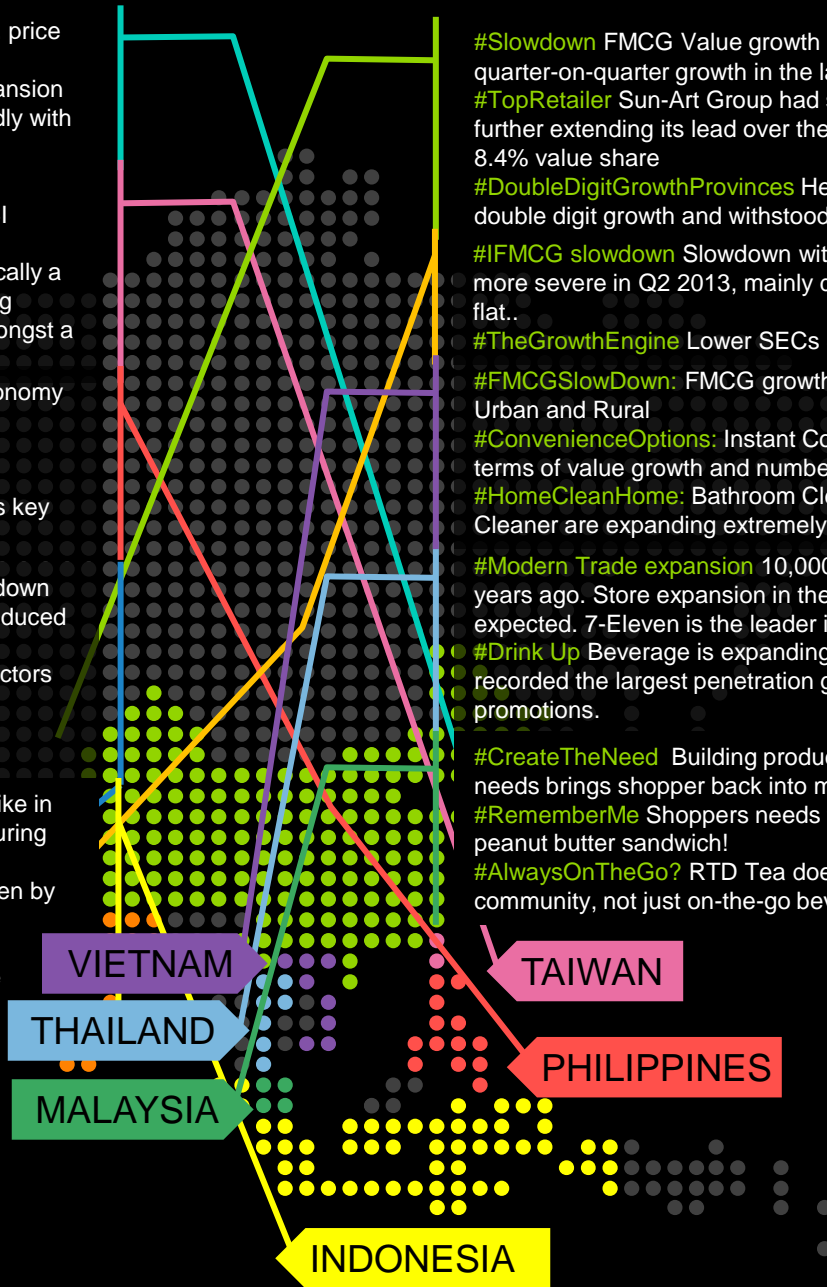
#Modern Trade expansion 10,000 more outlets compared to 15 years ago. Store expansion in the small format and virtual store are expected. 7-Eleven is the leader in this movement

#Drink Up Beverage is expanding driven by RTD Tea which recorded the largest penetration growth in FMCG through heavy promotions.

#CreateTheNeed Building product relevance to cater consumers' needs brings shopper back into mouth rinse!

#RememberMe Shoppers need to be reminded of the yummy peanut butter sandwich!

#AlwaysOnTheGo? RTD Tea does play a part in the in-home community, not just on-the-go beverage.



SAUDI ARABIA

VIETNAM

THAILAND

MALAYSIA

TAIWAN

PHILIPPINES

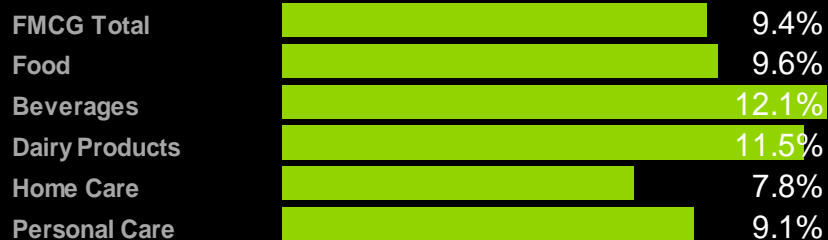
INDONESIA

By clicking on the country insights will display. Click again to hide.

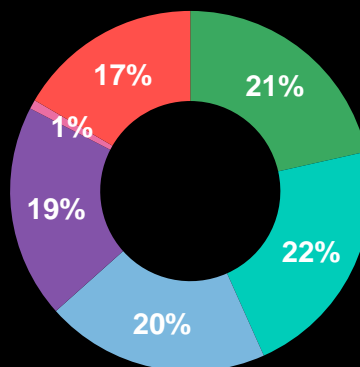
Details per country: click here

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BASKET TRENDS – %Value Change MAT Q2'13 vs. YA



MAT Q2.13



Work unit/ Gift / Free sample

Hypermarket

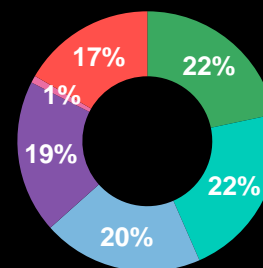
Supermarket/ CVS

Grocery

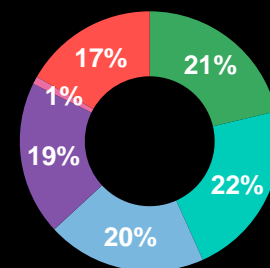
Wholesaler

Others

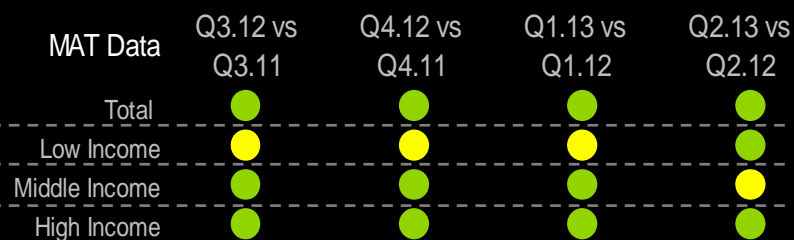
MAT Q2.12



MAT Q2.11



%CHANGE FMCG BASKET PER SOCIAL ECONOMIC LEVEL



● Growth ≤ -0.5%

● -0.5% < Growth ≤ 5%

● Growth > 5%

TOP 10 RECRUITERS IN CHINA (by penetration points growth)

Rank 2013	Categories	Additional Penetration points
1	FUNCTION DRINK	5.6
2	MINT CANDY	3.6
3	COCO CONFECTIONARY	3.3
4	COFFEE	2.9
5	CEREALS	2.6
6	FROZEN FOOD	2.5
7	TEA	2.4
8	INSTANT SOUP	2.2
9	CHEWING GUM	2.2
10	RTD COFFEE	1.7

Source: MAT Q213 vs YA Category Penetration%



CN

Indonesia

IN

KR

MY

PH

KSA

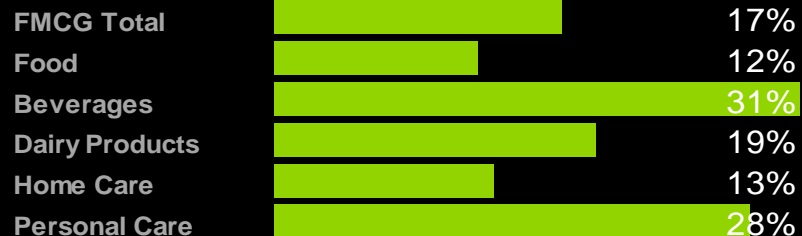
TH

TW

VN

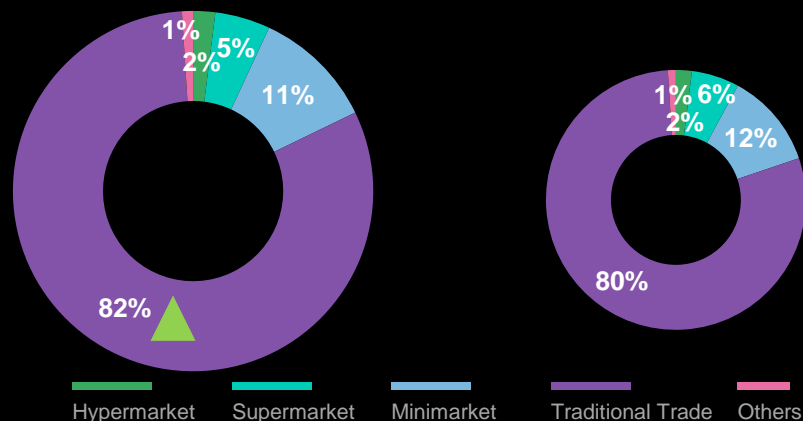
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BASKET TRENDS – %Value Change MAT Q2.13 vs. YA

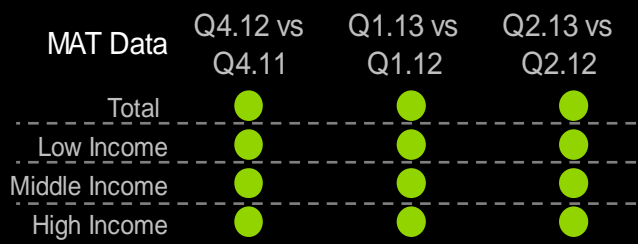


MAT Q2.13

MAT Q2.12



%CHANGE FMCG BASKET PER SOCIAL ECONOMIC LEVEL



● Growth ≤ -0.5% ● -0.5% < Growth ≤ 5% ● Growth > 5%

TOP 10 RECRUITERS IN INDONESIA (by penetration points growth)

Rank 2013	Categories	Additional Penetration points
1	READY TO DRINK COFFEE	10.4
2	READY TO DRINK TEA	8.3
3	COLD CEREAL/CEREAL BAR	8.1
4	ICE CREAM	8
5	RTD FRUIT JUICE	7.8
6	FACIAL MOISTURISER	7.6
7	FROZEN FOOD	7.2
8	SHOWER GEL	7.1
9	MALTED/CHOCOLATE DRINK	6.4
10	CHOCOLATE	6

Source: MAT Q213 vs YA Category Penetration%



CN

ID

India

KR

MY

PH

KSA

TH

TW

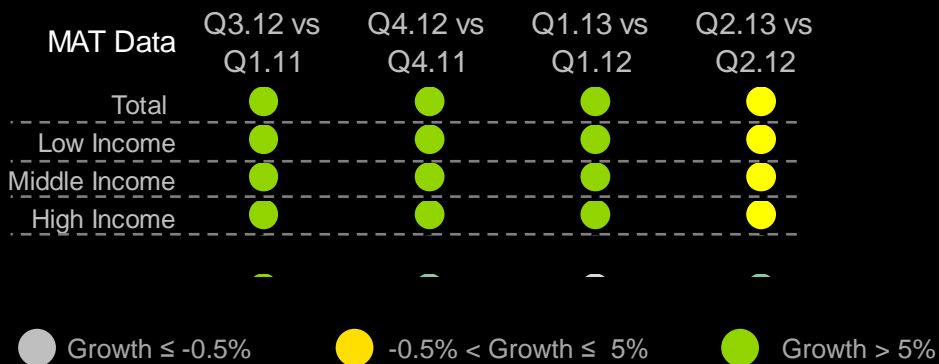
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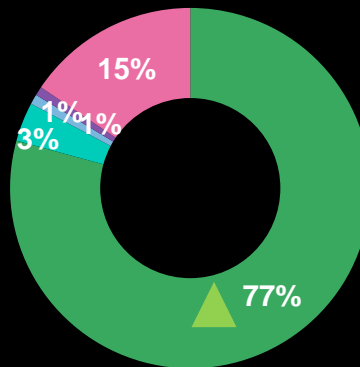
BASKET TRENDS – %Value Change MAT Q2'13 vs. YA



%CHANGE FMCG BASKET PER SOCIAL ECONOMIC LEVEL



MAT Q2.13



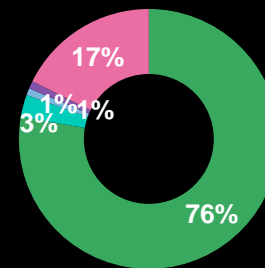
Kirana/Paan-Beedi
(Traditional)

Supermarkets

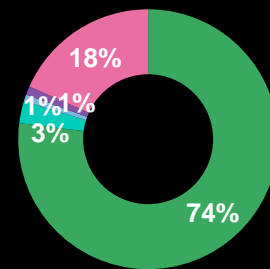
Chemist

Network Marketing Others

MAT Q2.12



MAT Q2.11



TOP 10 RECRUITERS IN INDIA (by penetration points growth)

Rank 2013	Categories	Additional Penetration points
1	INSECTICIDES	2.1
2	BREAKFAST CEREAL	1.4
3	FLOOR CLEANER	1.3
4	NOODLES	1.2
5	METAL SCOURERS	0.5
6	BUTTER/CHEESE	0.5
7	COOK MIXES	0.4
8	READY TO COOK CURRY PASTES	0.3
9	MILK FOOD DRINKS	0.2
10	SANITARY PRODUCT	0.2

Source: MAT Q213 vs YA Category Penetration%



CN

ID

IN

South
Korea

MY

PH

KSA

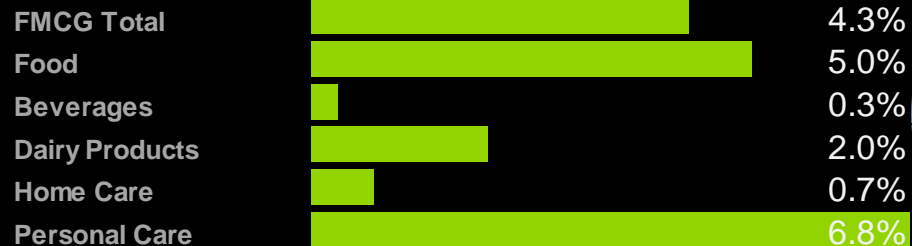
TH

TW

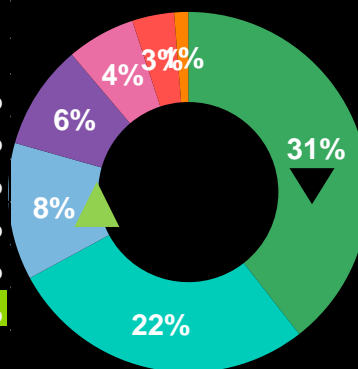
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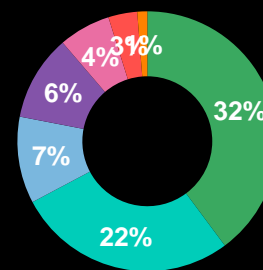
BASKET TRENDS – %Value Change MAT Q2'13 vs. YA



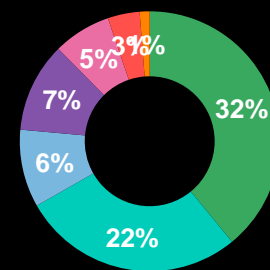
MAT Q2.13



MAT Q2.12

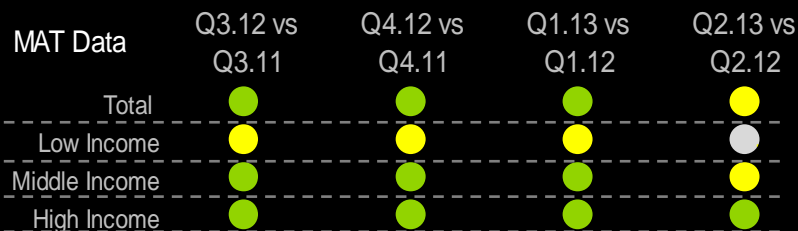


MAT Q2.11



Hypermarket Supermarket Internet mall Door to door M&Ps Department Store Others

%CHANGE FMCG BASKET PER SOCIAL ECONOMIC LEVEL



● Growth ≤ -0.5% ● -0.5% < Growth ≤ 5% ● Growth > 5%

TOP 10 FMCG BRANDS IN SOUTH KOREA (by consumer reach points)

Rank 2013	Categories	Additional Penetration points
1	WET TISSUE	6.2
2	CHEESE	4.9
3	WATER	3.8
4	LOTIONS	3.7
5	MOUTHWASH	3.3
6	ESSENCE	3.2
7	BODY CLEANSER	2.6
8	OTHER NOODLES	2.4
9	CREAM	2.4
10	SAUCE	2.2

Source: MAT Q213 vs YA Category Penetration%

CN

ID

IN

KR

Malaysia

PH

KSA

TH

TW

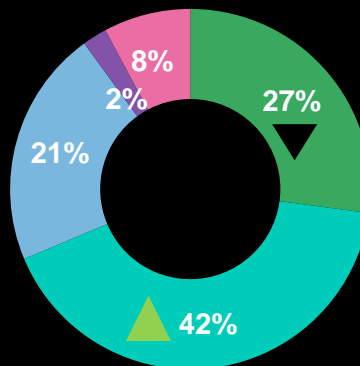
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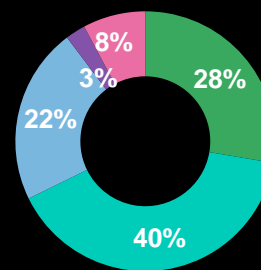
BASKET TRENDS – %Value Change MAT Q2'13 vs. YA

FMCG Total		4.5%
Food		4.0%
Beverages		4.9%
Dairy Products		4.5%
Home Care		6.9%
Personal Care		3.7%

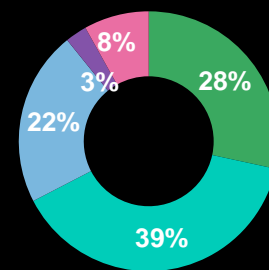
MAT Q2.13



MAT Q2.12



MAT Q2.11



■ Hypers
 ■ Supers
 ■ Grocery & PVS
 ■ Direct Sales
 ■ Others

%CHANGE FMCG BASKET PER SOCIAL ECONOMIC LEVEL

MAT Data	Q2.12 vs Q2.11	Q3.12 vs Q3.11	Q4.12 vs Q4.11	Q1.13 vs Q1.12
Total	●	●	●	●
Low Income	●	●	●	●
Middle Income	●	●	●	●
High Income	●	●	●	●

● Growth ≤ -0.5%
 ● -0.5% < Growth ≤ 5%
 ● Growth > 5%

TOP 10 RECRUITERS IN MALAYSIA (by penetration points growth)

Rank 2013	Categories	Additional Penetration points
1	PEANUT BUTTER	4.5
2	YOGHURT DRINK	4.5
3	RTD TEA	3.9
4	LIPSTICKS	3.0
5	CULTURED MILK	3.0
6	SPAGETTI	2.8
7	MOUTH RINSE	2.7
8	CHEESE	2.6
9	SOY MILK	2.6
10	YOGHURTS	2.1

Source: MAT Q213 vs YA Category Penetration%



CN

ID

IN

KR

MY

Philippines

KSA

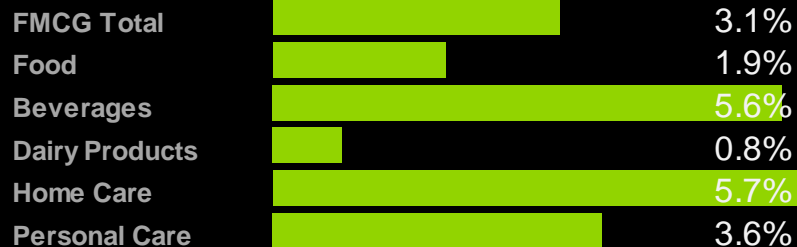
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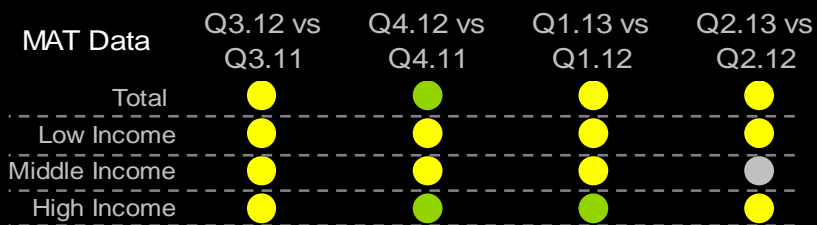
VN

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BASKET TRENDS – %Value Change MAT Q2'13 vs. YA

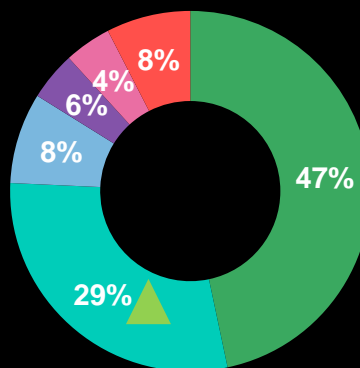


%CHANGE FMCG BASKET PER SOCIAL ECONOMIC LEVEL



● Growth ≤ -0.5% ● -0.5% < Growth ≤ 5% ● Growth > 5%

MAT Q2.13

Sari-sari
Stores

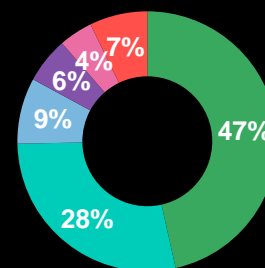
Modern Trade Groceries

Market Stalls

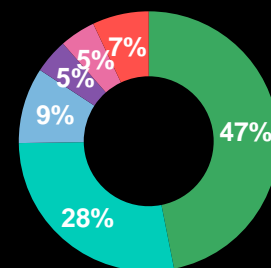
Drug Stores

Others

MAT Q2.12



MAT Q2.11



TOP 10 RECRUITERS IN PHILIPPINES (by penetration points growth)

Rank 2013	Categories	Additional Penetration points
1	DEODORANT	8.0
2	DISHWASH	5.0
3	BLEACH	5.0
4	LOTION	4.2
5	FABRIC SOFTNER	3.9
6	ICE CREAM	3.5
7	BOUILLON	3.5
8	LIQUID JUICE	3.4
9	YOGHURT	2.5
10	SOFT DRINK	2.1

Source: MAT Q213 vs YA Category Penetration%



CN

ID

IN

KR

MY

PH

Kingdom
Saudi
Arabia

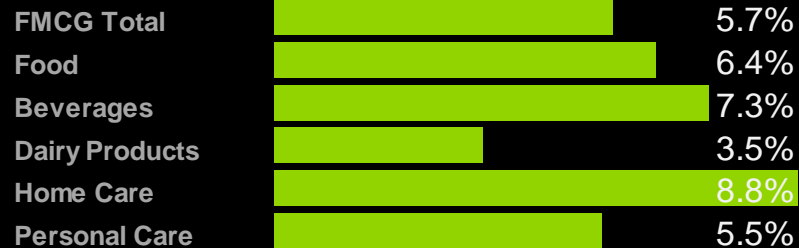
TH

TW

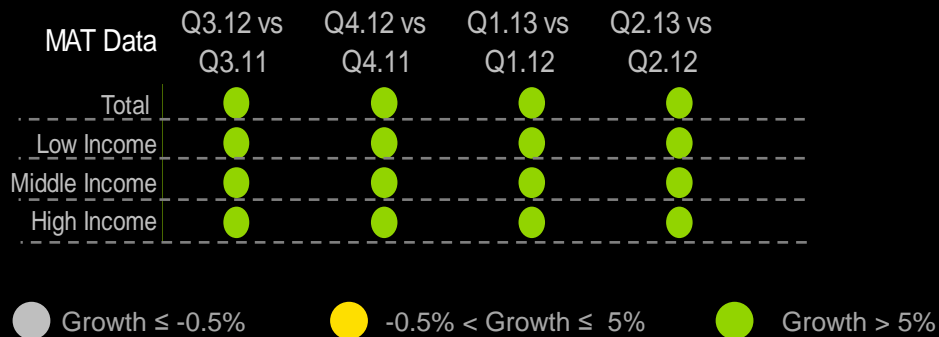
VN

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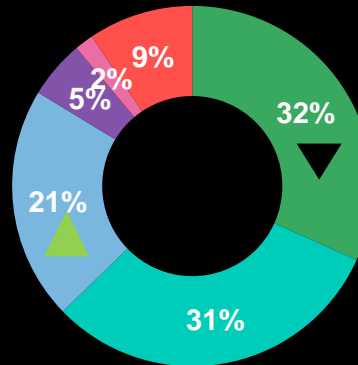
BASKET TRENDS – %Value Change MAT Q2.13 vs. YA



%CHANGE FMCG BASKET PER SOCIAL ECONOMIC LEVEL

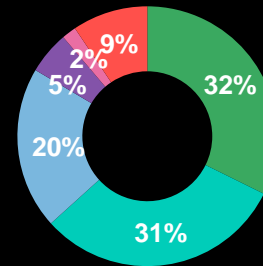


MAT Q2.13



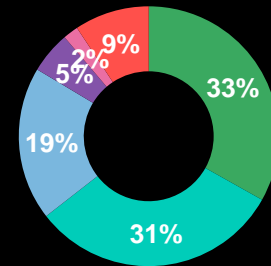
Hyper/Super Baqala

MAT Q1.13



Mini market Wholesale Pharmacy Others

MAT Q2.12



TOP RECRUITERS IN KSA (by penetration points growth)

Rank 2013	Categories	Additional Penetration points
1	AIR FRESHNER	2.1
2	CONDENSED MILK	1.2
3	JUICES	0.4
4	SANITARY NAPKINS	0.3
5	LABAN LIQUID	0.2
6	ZABADI (YOGHURT)	0.1
7	BLEACH	0.1

Source: MAT Q213 vs YA Category Penetration%



CN

ID

IN

KR

MY

PH

KSA

Thailand

TW

VN

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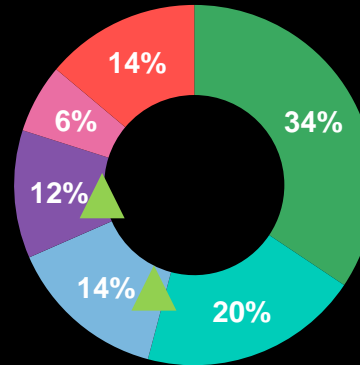
FMCG Total		10.6%
Food		10.1%
Beverages		18.1%
Dairy Products		8.5%
Home Care		10.3%
Personal Care		12.0%

%CHANGE FMCG BASKET PER SOCIAL ECONOMIC LEVEL

	Q3.12 vs Q3.11	Q4.12 vs Q4.11	Q1.13 vs Q1.12	Q2.13 vs Q2.12
Total	●	●	●	●
Low Income	●	●	●	●
Middle Income	●	●	●	●
High Income	●	●	●	●

● Growth ≤ -0.5%
● -0.5% < Growth ≤ 5%
● Growth > 5%

MAT Q2.13

Grocery &
Provision

Hypermarket

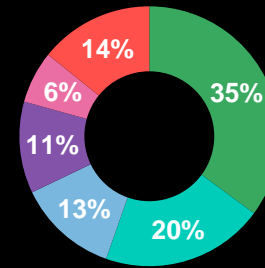
CVS

Supermarket

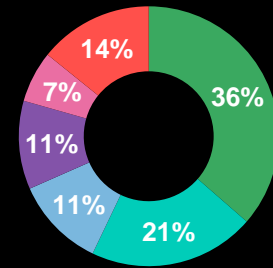
Direct Sales

Others

MAT Q2.12



MAT Q2.11

**TOP 10 RECRUITERS IN THAILAND (by penetration points growth)**

Rank 2013	Categories	Additional Penetration points
1	RTD TEA	9.1
2	CUP YOGHURT	6.8
3	STERILIZED LIQUID MILK	6.0
4	ESSENCE OF CHICKEN	5.2
5	ICE CREAM	5.0
6	DEODORANT	4.9
7	LIQUID SOAP	3.3
8	HAIR CONDITIONER	3.1
9	PASTEURIZED LIQUID MILK	3.0
10	LIQUID DETERGENT	3.0

Source: MAT Q213 vs YA Category Penetration%



CN

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KR

MY

PH

KSA

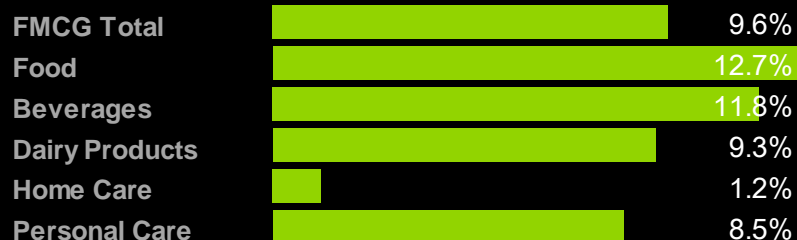
TH

Taiwan

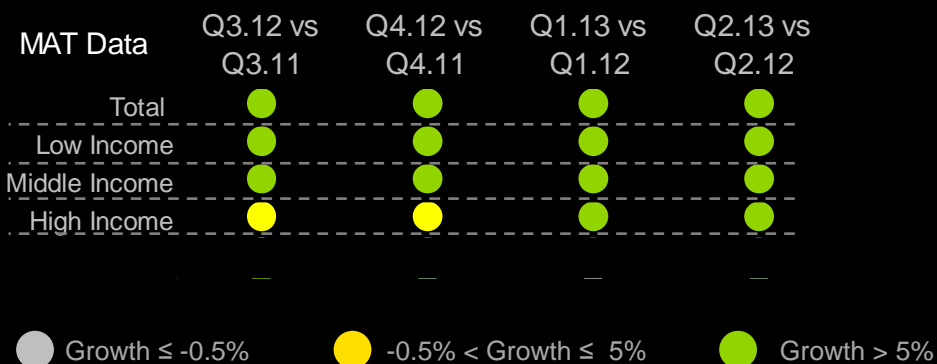
VN

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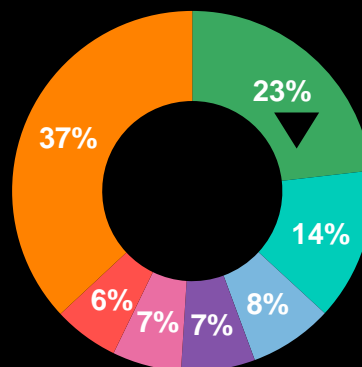
BASKET TRENDS – %Value Change MAT Q2'13 vs. YA



%CHANGE FMCG BASKET PER SOCIAL ECONOMIC LEVEL



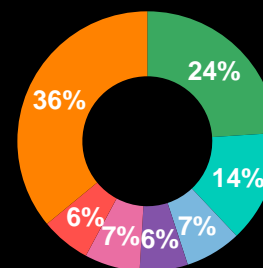
MAT Q2.13



Hypermarkets Nat. Coop

CVS

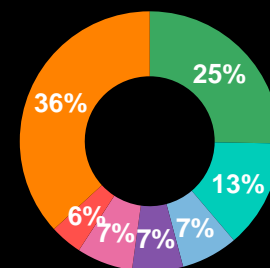
MAT Q2.12



Drug Stores

Supermarkets

MAT Q2.11



Direct Sales

Others

TOP 10 FMCG RECRUITERS IN TAIWAN (by penetration point growth)

Rank 2013	Categories	Additional Penetration points
1	Condiments / Seasoning	5.6
2	Essences / Bird Nest	5.2
3	Energy / Sports Drink	5.0
4	Spirits	4.7
5	Ice-cream	4.0
6	Wet Tissue	3.9
7	Coffee	3.8
8	Carbonated Soft Drink	3.5
9	Sugar Confectionery	3.4
10	Fruit / Vegetable Drink	3.4

Source: MAT Q213 vs YA Category Penetration%



CN

ID

IN

KR

MY

PH

KSA

TH

TW

Vietnam

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BASKET TRENDS – %Value Change MAT Q2'13 vs. YA URBAN 4 CITIES

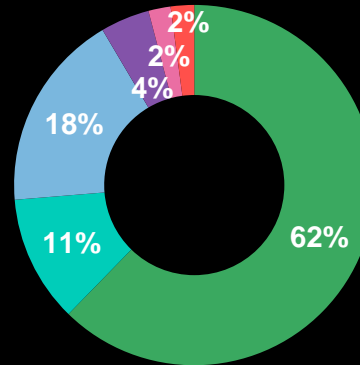
FMCG Total	11.8%
Packaged Food	5.2%
Beverages	15.1%
Dairy Products	14.1%
Home Care	12.0%
Personal Care	14.6%

BASKET TRENDS – %Value Change MAT Q2'13 vs. YA RURAL

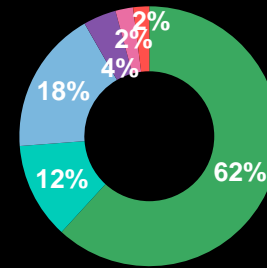
FMCG Total	9.9%
Packaged Food	0.6%
Beverages	13.7%
Dairy Products	21.1%
Home Care	15.5%
Personal Care	16.5%

Note: Data excluding gift

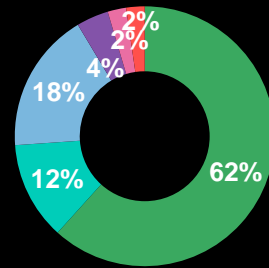
MAT Q2.13



MAT Q2.12



MAT Q2.11



Street Shops Wet Market Modern Trade Specialty Direct Sales Others

Note: Data Urban 4 cities

TOP 10 RECRUITERS IN VIETNAM (by penetration points growth)

Rank 2013	Categories	Additional Penetration points
1	INSTANT COFFEE	5.0
2	RICE SOUP	3.5
3	BATHROOM CLEANER	3.2
4	ENERGY DRINK	2.7
5	LIQUID DETERGENT	2.7
6	KETCHUP/TOMATO SAUCE	2.6
7	FLOOR CLEANER	2.4
8	FUNCTIONAL DRINKING YOGHURT	2.3
9	BOX TISSUE	1.6
10	BOUILLON	1.6

Source: MAT Q213 vs YA Category Penetration%



ASIA | KEY INDICATORS 2013

	CN	IN	ID	KR	MY
GDP Growth in 2013	7.8%	5.7%	6.8%	2.8%	5.1%
2013 Inflation (CPI %)	2.6%	10.0%	5.9%	2.8%	1.6%
Avg. Household Spend per year on FMCG	1,175 USD	228 USD	690 USD	1,590 USD	969 USD
Annual Purchase frequency (FMCG)	89 times	338 times	428 times	112 times	108 times
Average Household Size	2.8 members	4.9 members	3.9 members	2.8 members	4.5 members
	PH	KSA	TW	TH	VN
GDP Growth in 2013	6.0%	4.4%	3.0%	5.9%	5.2%
2013 Inflation (CPI %)	2.8%	3.6%	2.1%	2.3%	8.2%
Avg. Household Spend per year on FMCG	725 USD	2,099 USD	1,423 USD	615 USD	658 USD
Annual Purchase frequency (FMCG)	348 times	214 times	102 times	212 times	166 times
Average Household Size	5 members	3.9 members	2.8 members	3 members	4.6 members

Sources: IMF, National Bureau of Statistics of China, Trading economics, India Ministry of statistics & Programme Implementation, Central Statistic Bureau Indonesia, Bank of Korea, Statistics.gov.my, Department of Statistics Malaysia, Bank Negara Malaysia, www.nscb.gov.ph, National Statistical Coordination Board, NESDB, Bank of Thailand, General Statistics Office of Vietnam, Saudi Arabian Monetary Agency, Taiwan Department of Statistics, www.imf.org



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